



Reporting in Luxembourg

National reporting procedures for cyberbullying, hate speech and hate crime

The information below is extracted from a mapping study of national reporting mechanisms in the countries involved in the [No Hate Speech Movement](#) of the Council of Europe. It aims to provide:

1. Contact information of national reporting mechanisms for cyberbullying, hate speech and hate crime where they exist
2. Background information about the legal grounds for acting on cyberbullying, hate speech and hate crime where they exist

The views expressed in this document do not necessarily reflect the opinions of the Council of Europe¹.

1. Reporting Mechanisms

Reporting hate speech and hate crime

Kanner-Jugendtelefon

For advice and counselling by phone or via online form:

General website: www.kjt.lu

- Children
phone: 116 111
website: <https://www.kjt.lu/fr/enfants>
- Adolescence:
Phone: 116 111
Website: <https://www.kjt.lu/fr/adolescents>
- Parents:
Phone: 26 64 05 55
Website: <https://www.kjt.lu/fr/parents>

BEE-Secure

Reporting of illegal content online, including racism, discrimination is done online at Bee-Secure Stopleveline. For counseling and advise Bee-secure has a helpline

Website: stopleveline.bee-secure.lu

Helpline: 8002-1234

People can report racism, discrimination and revisionism as defined in the penal code anonymously via a web form. Content will be assessed by an operator of the BEE SECURE Stopleveline and if the assed content appears to be illegal, it will be forwarded to law enforcement authorities.

People are informed about the existing of the reporting mechanism through promotional material (posters, stickers), events and trainings, website and advertisement in newspapers.

¹ The authors of this document aimed to be accurate and complete, if however you find corrections or have additions please contact the European campaign secretariat at youth.nohatespeech@coe.int. Reproduction of material from this publication is authorised for non-commercial education purposes only and on condition that the source is properly quoted.

The statistics for the BEE SECURE Stopline are available in the BEE SECURE annual report <https://www.bee-secure.lu/de/%C3%BCber-bee-secure/jahresberichte>. In 2015 the BEE SECURE Stopline received a total of 309 reports about potential racist content.

Reporting cyberbullying

Kanner-Jugendtelefon

National helpline : 116 111

www.kjt.lu, <https://www.bee-secure.lu/de/helpline>

Kanner-Jugendtelefon is the national 116 111 child helpline and the Kanner-Jugendtelefon operates also the BEE SECURE Helpline, helpline for internet related issues. People report via phone or online contact form. After reporting people receive advice and guidance.

People are informed about the existing of the reporting mechanism through promotional material (posters, stickers, gadgets), events and trainings, website and advertisement in newspapers.

In 2015 the Kanner-JugendTelefon was contacted 57 times with cases related to cyberbullying via its different helplines (child helpline, online help, parents' helpline and BEE SECURE Helpline). The statistics for the BEE SECURE Helpline are available in the BEE SECURE annual report <https://www.bee-secure.lu/de/%C3%BCber-bee-secure/jahresberichte>.

2. Background Information

Hate speech and hate crime are covered in laws against racism, discrimination and revisionism in the Luxembourgish penal code. Online dimension is also covered, information being available at: <http://www.legilux.public.lu/leg/a/archives/1997/0054/a054.pdf> .

Cyberbullying is defined as an act of harming or harassing a person or a group via information and communication technologies in a repeated and deliberate manner. Online cyberbullying is not explicitly mentioned in the penal code, but there are different laws that can be applied <https://www.bee-secure.lu/fr/not-funny-bee-fair/la-loi>

For additional information also consult the [Country Monitory reports](#) of the European Committee against Racism and Intolerance or reports of relevant national authorities and civil society organisations.